



THE QUALITY, ENVIRONMENTAL AND SAFETY POLICIES OF TRAFOTEK OY

Trafotek Oy manufactures industrial inductive components that help in improving the quality and availability of electricity and in developing exploitable renewable energy sources.

Customer-driven operations to identify customer needs, customer satisfaction, and being at the developmental forefront within our area are the key success factors.

Trafotek Oy's vision is to become the number one partner for the business leaders in their respective fields. The emphasis is on technical progressiveness and global presence as well as close cooperation with the business leaders.

The company's strategic priorities and the measures required to achieve them are presented in the business plan. The business plan is prepared for a specified period and its continuing suitability is reviewed.

Expertise and long experience in power electronics are cornerstones of the company's business. Continuity is ensured by the competitiveness of products, by mastering new technologies, by efficient production and materials management as well as through the high quality of the products. Long-term co-operations with customers help secure profitable operation.

Employees are skilled and motivated to manage their own work. Expertise and well-being is maintained and monitored by continuous training and employee satisfaction measurement programs. Environmental as well as occupational safety and health (OSH) awareness information is provided on a regular basis.

The continuous improvement of processes ensures that operations are of a high standard in terms of quality, the environment and occupational safety.

All functions have ready back-up systems that help to assure continuity in exceptional situations.

The company's operations take into account legal requirements as well as the environmental and OSH effects of the operations.

Turku 26th July 2011

A handwritten signature in blue ink, appearing to read "Pertti Arvonen", is written over a horizontal line.

Pertti Arvonen
Trafotek Oy
Managing Director